

CDP Private Cloud Data Services Data Recovery

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Data Recovery Service overview

The Data Recovery Service (DRS) is a microservice in CDP Private Cloud Data Services that allows you to back up and restore Kubernetes namespaces and resources on both Embedded Container Service (ECS) and OpenShift Container Platform (OCP). You can backup and restore namespaces for Control Plane and other supported services. The "Backup and Restore Manager" in the CDP Private Cloud Data Services Management Console, and the CDP CLI options for the respective services leverage the DRS capabilities to run the backup and restore events (jobs).

Cloudera recommends that you create a backup of your Kubernetes namespace before a maintenance activity, before you upgrade, or in general, as a best practice.

Role required: *PowerUser*

By default, the data recovery service is located in the `[***CDP_INSTALLATION_NAMESPACE***]-drs` namespace. For example, if the CDP Private Cloud Data Services installation is located in the `cdp` namespace, the data recovery service namespace is automatically named `cdp-drs`. If you have multiple CDP Private Cloud Data Services installations (as in OCP), the data recovery service is named accordingly.

When you initiate the backup event in the Backup and Restore Manager for Control Plane, the data recovery service takes a backup of the following resources and data:

- Kubernetes resources associated with the `cdp` namespace and the embedded vault namespaces of the Control Plane in CDP Private Cloud Data Services. The resources include deployment-related information, stateful sets, secrets, and configmaps.
- Data used by the stateful pods, such as the data in the embedded database and Kubernetes persistent volume claim.

The Data Recovery Service requires CSI snapshots to back up and restore Kubernetes namespaces and resources. The CSI snapshots are enabled on ECS by default. You might require an additional license to enable CSI snapshots in Red Hat ODF storage on OCP.

Alternatively, you can use the CDP CLI options in [CDP CLI drscp](#).

Learn how backup and restore events work in DRS

The "Backup and Restore Manager" in the CDP Private Cloud Data Services Management Console and the CDP CLI options use Data Recovery Service (DRS) to backup and restore Kubernetes namespaces and resources on Embedded Container Service (ECS) and OpenShift Container Platform (OCP) for Control Plane and other supported services. You can take multiple backups and restore any backup as necessary.

Backup event

The backup event does not have any downtime impact and you can backup the Control Plane while it is running.

When you create a backup, the data recovery service:

1. initiates the backup event or job for the chosen backup entity. For example, the Control Plane in CDP Private Cloud Data Services,
2. assigns an ID called `backupCrn` to the backup event,

The `backupCRN` appears in the CRN column on the Backup and Restore Manager Backups tab. Click the **CRN** to view more details about the backup event on the Backup `[***NAME OF BACKUP***]` modal window.

3. creates a backup of the persistent volume claim (PVC) snapshots of the Control Plane namespaces and the backup event's PVC.



Tip: Data recovery service is a microservice in CDP Private Cloud Data Services that backs up and restores the Kubernetes namespaces and resources of supported services. Backup and Restore Manager leverages the data recovery service capabilities to backup and restore namespaces in Management Console.

Restore event



Important: Do not delete the `[**CDP_INSTALLATION_NAMESPACE**]-drs` namespace while the restore event is in progress. For example, if the CDP Private Cloud Data Services installation is located in the `cdp` namespace, the data recovery service namespace is automatically named `cdp-drs`.

When you start the restore event, the data recovery service:

1. initiates the restore event based on the chosen backup,
2. assigns an ID called `restoreCrn` to the restore event,

The `restoreCRN` appears as CRN on the Backup and Restore Manager Restores tab. Click the **CRN** to view more details about the restore event.

3. deletes the existing resources and data,

During this stage of the restore event, the ECS restore vault is sealed and the POD is down which might appear as a failure in the control plane environment. After the restore event is complete, the vault and POD are auto-recovered and restored. Depending on the number of resources and data, this step might take a maximum of 10 minutes to complete.

4. restores the resources and data from the backup.

The restore event has a downtime impact because the pods and data are recreated.

Related Information

[CDP CLI drscp](#)

Access Backup and Restore Manager in Management Console

To backup and restore Kubernetes namespaces and resources on Embedded Container Service (ECS) and OpenShift Container Platform (OCP), you can use the Backup and Restore Manager in the CDP Private Cloud Data Services Management Console.

You can view the list of available backup entities in the "Backup Overview" section on the Dashboard page of the CDP Private Cloud Data Services Management Console. When you click "View Details" in this section, the "Backup and Restore Manager" appears. You can create backups, and view and perform actions on the available backup and restores entities in the "Backups" tab and "Restores" tab respectively.



Tip: Data recovery service is a microservice in CDP Private Cloud Data Services that backs up and restores the Kubernetes namespaces and resources of supported services. Backup and Restore Manager leverages the data recovery service capabilities to backup and restore namespaces in Management Console.

Backup Overview section on Management Console Dashboard

You can view all the available backup entities for all the supported services, total number of backups available for each entity, and the status of each backup event in the "Backup Overview" section on the "Dashboard" page in CDP Private Cloud Data Services Management Console.

The following columns appear in the Dashboard Backup Overview section:

Column name	Description
Backup Entity	Lists all the backup entities that are available for backup. For example, the CDP Control Plane: <code>[**NAMESPACE**]</code> is the Control Plane backup entity.
Total Backups	Total number of backups for the backup entity.

Column name	Description
Colored dots	<p>Each dot pertains to the current status of a backup event or job. Hover over a dot to view the backup event start timestamp and its current status.</p> <p>The yellow dot denotes NOT_STARTED or IN_PROGRESS backup event state, the green dot denotes COMPLETED event state, and the red dot denotes PARTIALLY_FAILED or FAILED event state.</p>

When you click View Details, the **Backup and Restore Manager** appears.

The following sample image shows the **Backup Overview** section:



View Backup and Restore Manager

The Backup and Restore Manager appears after you click "View Details" in the "Backup Overview" section on the "Dashboard" page in CDP Private Cloud Data Services Management Console. The "Backups" tab lists all the backups and the "Restores" tab lists all the restore events.

Click New Backup on the **Backup and Restore Manager** page to initiate a backup event. The page shows the backup entity name and provides the following tabs:

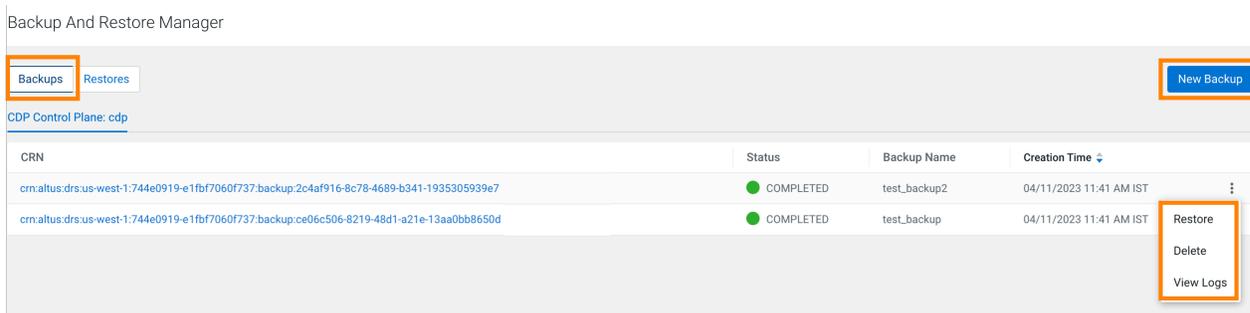
Backups tab in Backup and Restore Manager

The "Backups" tab in Backup and Restore Manager on the CDP Private Cloud Data Services Management Console lists all the available backups. You can create backups, or perform actions such as restore, delete, or view logs for each back up as necessary.

The following table lists the columns that appear on the **Backups** tab:

Column name	Description
CRN	<p>Automatically assigned ID or backupCrn for the backup event. Customer Resource Number (CRN) is the <i>Cloudera</i>-specific identifier provided for the event/job.</p> <p>Click the CRN to view more details about the event on the Backup [***NAME OF BACKUP***] modal window.</p>
Status	<p>Current backup event status.</p> <p>The event states include NOT_STARTED, IN_PROGRESS, COMPLETED, PARTIALLY_FAILED, and FAILED.</p>
Backup Name	<p>Unique name given to the backup event while initiating the backup event.</p>
Creation Time	<p>Timestamp when the backup event was initiated.</p>

The following sample image shows the **Backups** tab on the **Backup and Restore Manager** page:



You can perform the following actions on each successful backup event:

- Restore the backup.
- Delete the backup. This deletes the backup permanently.
- View Logs opens the Backup [***NAME OF BACKUP***] modal window.

Backup [***NAME OF BACKUP***] modal window

On the Backup [***NAME OF BACKUP***] modal window, you can choose to Restore the backup, Delete the backup, or click Cancel to close the window. The window also shows the following tabs:

Tab	Description
Details	<ul style="list-style-type: none"> • CRN of the backup event • Creation Time and date • Completed or Updated Time and date • Current Status of the backup event • Backup Phase the event is running in (such as in-progress or finished) • Backup Name that was assigned to the backup event during creation • The Included Namespaces in the backup event
Logs	Provides the log details about the backup event.

The following sample image shows the Backup [***NAME OF BACKUP***] modal window:

Backup test_backup

[Details](#)[Logs](#)**CRN**

crn:altus:drs:us-west-1:744e0919-e1fbf7060f737:backup:ce06c506-8219-48d1-a21e-13aa0bb8650d

Creation Time

04/11/2023 11:41 AM IST

Updated Time

04/11/2023 11:42 AM IST

Status● COMPLETED**Backup Phase**

FINISHED

Backup Name

test_backup

Included Namespaces

vault-system, cdp

Restore

Delete

Cancel

Restores tab in Backup and Restore Manager

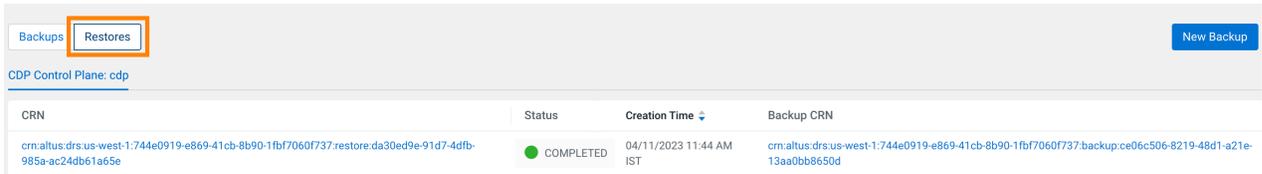
The "Restores" tab in Backup and Restore Manager on the CDP Private Cloud Data Services Management Console lists all the available restore events.

The following table lists the columns that appear on the **Restores** tab:

Column name	Description
CRN	Automatically assigned ID or restoreCrn for the restore event. When you click the CRN, the Restore Details modal window appears.
Status	Current restore event status as COMPLETED or FAILED.
Creation Time	Timestamp when the restore event is initiated.
Backup CRN	CRN of the backup event that is being restored. When you click the Backup CRN , the Backup [***NAME OF BACKUP***] modal window appears.

The following sample image shows the **Restores** tab on the **Backup and Restore Manager** page:

Backup And Restore Manager



Restore Details modal window

When you click the CRN of a restore event, the following tabs appear on the **Restore Details** modal window:

Column name	Description
Details	<ul style="list-style-type: none"> • CRN of the restore event • Creation Time and date of the restore event • Completed or Updated Time and date of the restore event • Current Status of the restore event • The Restore Phase the event is running in (such as in-progress, pending, failed, or finished) • Associated Backup CRN of the backup event that was restored • The Included Namespaces in the restore event • Warnings or Errors. <p>When a warning appears, you can continue to use the backup or restore event. However, it is advisable to scrutinize the warning to avoid any potential issues. Errors appear if the restore event has failed.</p>
Logs	Provides the log details about the backup event.

The following sample image shows the Restore Details modal window:

Restore Details

[Details](#)[Logs](#)

CRN

crn:altus:drs:us-west-1:017a9c10-d8e7-472f-88ed-158946a2fe84:restore:a6668773-defb-4f45-b65d-c2160055205a

Creation Time

04/27/2023 5:40 PM IST

Updated Time

04/27/2023 5:45 PM IST

Status

 COMPLETED

Restore Phase

FINISHED

Associated Backup CRN

crn:altus:drs:us-west-1:017a9c10-d8e7-472f-88ed-158946a2fe84:backup:a9bde036-5071-4f8f-afd7-141edffb7f9f

Included Namespaces

vault-system, cdp

Creating backup of Control Plane and restoring it

The Backup and Restore Manager in the CDP Private Cloud Data Services Management Console helps you to backup and restore Kubernetes namespaces and resources on Embedded Container Service (ECS) and OpenShift Container Platform (OCP). You can also restore and delete the backups.

Before you begin

Ensure that the following prerequisites are complete:

- You must have the *PowerUser* role.
- For OCP, ensure that a *VolumeSnapshotClass* is installed with a CSI driver that matches the CSI driver for the storage class used.



Caution: Multiple restores consume disk space. Therefore, Cloudera recommends that you identify and remove the (restore) replicas, that are not required, manually on a regular basis.



Tip: Data recovery service is a microservice in CDP Private Cloud Data Services that backs up and restores the Kubernetes namespaces and resources of supported services. Backup and Restore Manager leverages the data recovery service capabilities to backup and restore namespaces in Management Console.

Alternatively, you can use the data recovery service CDP CLI options for Control Plane to create, restore, or delete backups. For more information, see [CDP CLI drscp](#).

About this task

The following steps show how to create a backup of the Kubernetes namespaces and resources in the Control Plane, restore a backup, and to delete a backup.

Procedure

1. Go to the [CDP Private Cloud Data Services Management Console Dashboard](#) page.
2. To create a backup, perform the following steps:
 - a) Click **Create Backup** in the **Backup Overview** section to create the first backup.
For subsequent backups, click **View Details Backup and Restore Manager New Backup** to create a backup.
 - b) Enter a unique **Backup Name** and choose the **Backup Entity** that you want to back up in the **Create Backup** modal window.
 - c) Click **Create**.

This initiates the backup event and generates a backupCRN. The backupCRN appears as a CRN on the **Backups** tab in the **Backup and Restore Manager** that you can click to view the backup event details.

3. To restore a backup, perform the following steps:
 - a) Go to the **Backup and Restore Manager Backups** tab.
 - b) Click **Actions Restore**, and then click **OK** in the **Restore** modal window to acknowledge that you want to restore the backup.

Alternatively, click the CRN of the required backup; click **Restore** on the Backup [***NAME OF BACKUP***] modal window, and then click **OK** to acknowledge that you want to restore the backup.



Important: Do not delete the [***CDP_INSTALLATION_NAMESPACE***]-drs namespace while the restore event is in progress. For example, if the CDP Private Cloud Data Services installation is located in the *cdp* namespace, the data recovery service namespace is automatically named *cdp-drs*.

4. To delete a backup, perform the following steps:
 - a) Go to the **Backup and Restore Manager Backups** tab.
 - b) Click **Actions Delete**, and then click **OK** in the **Delete** modal window to acknowledge that you want to delete the backup.

Alternatively, click the CRN of the required backup; click **Delete** on the Backup [***NAME OF BACKUP***] modal window; and then click **OK** to acknowledge that you want to delete the backup.

DRS automatic backups (technical preview)

The DRS service can take automatic backups of the Control Plane and Cloudera Data Engineering (CDE) namespaces in the compute cluster of ECS. You can configure the schedule for periodic backup.



Important: The automatic backups of Control Plane and DEX namespaces is a technical preview feature and is not recommended for production deployments. Cloudera recommends that you try this feature in development or test environments. To enable this feature, contact your Cloudera account team.

You can choose one of the following storage options for DRS automatic backups in ECS:

External storage

ECS uses Longhorn as the underlying storage provisioner. In Longhorn, you can store snapshots externally using an S3 compatible storage such as Ozone or NFS v4. Cloudera recommends that you use external storage for automatic backups in ECS.

In-cluster storage

You can use Longhorn in-cluster storage. It is recommended that you use this option only if the external storage option is not available.

You can initiate the DRS automatic backups using the `updateAutoBackupPolicy` CDP CLI command. Alternatively, you can edit the `automatic-backup` (a Kubernetes cron job) to initiate the DRS automatic backups.

Configuring external storage in ECS for DRS automatic backups

Before you initiate DRS automatic backups, you must ensure that the prerequisite activities are completed along with the required additional configuration for external storage in Longhorn.

Before you begin

Important: Ensure that your deployment supports DRS automatic backups. The automatic backups of Control Plane and DEX namespaces is a technical preview feature and is not recommended for production deployments. Cloudera recommends that you try this feature in development or test environments. To enable this feature, contact your Cloudera account team.

Procedure**1. Complete the following prerequisites:**

- a) Ensure that the following requirements are met depending on the storage you choose for DRS automatic backups:
 - An S3 compatible storage, such as Ozone, must be available in the base cluster. You must have the required access key and secret to the storage, and the provisioned bucket must have a minimum of 5 TB storage space.
 - An NFS v4 storage must have a minimum of 5 TB of free space.
- b) You must have SSH access to the base cluster node.



Note: If you are using Ozone storage, ensure that you have the SSH access to the base cluster running the S3 gateway service.

- c) You must have SSH access to the ECS master node.



Tip: After you log into the terminal of the master node, run the following commands to access `kubectl` utility:

1. `export PATH="/var/lib/rancher/rke2/bin:/opt/cloudera/parcels/ECS/docker/:$PATH"`
2. `export KUBECONFIG=/etc/rancher/rke2/rke2.yaml`

2. Perform the following steps to change the default volume snapshot class value from `snap` (this value saves snapshots in the in-cluster storage in Longhorn) to `bak` (this value saves snapshots in the external storage in Longhorn):

- a) Run the `kubectl edit vsclass longhorn kubectl` command.
- b) Change the type parameter to `bak` as shown in the following sample snippet:

```
apiVersion: snapshot.storage.k8s.io/v1
deletionPolicy: Delete
driver: driver.longhorn.io
kind: VolumeSnapshotClass
metadata:
  name: longhorn
parameters:
  type: bak
```

3. Complete the following steps if you are using Ozone S3 storage in Longhorn:

- a) Run the `scp root@[***BASE_CLUSTER_HOST***]:/var/lib/cloudera-scm-agent/agent-cert/cm-auto-global_cacerts.pem` command to obtain the TLS certificate for Ozone.
DRS uses this certificate to communicate with the S3 gateway service using HTTPS.
- b) Create a secret that Longhorn can use for S3 access. To accomplish this task, you must have the S3 access key, S3 secret, S3 endpoint, and S3 certificate for Ozone storage. You must also enable a virtual host to use the S3 compatible endpoint (Ozone).

The following sample snippet shows the `kubectl` command to create a secret:

```
kubectl create secret generic ozone-secret
--from-literal=AWS_ACCESS_KEY_ID=s3g/drs1-1.drs1.root.hwx.site@ROOT.HW
X.SITE
--from-literal=AWS_SECRET_ACCESS_KEY=9d9e46cc77bb510821f0dbc42c584a8b
7482b51dec9d3eb63c
--from-literal=AWS_ENDPOINTS=https://drs1.root.hwx.site:9879/longhorn
--from-literal=VIRTUAL_HOSTED_STYLE=true --from-file=AWS_CERT=cm-auto-g
lobal_cacerts.pem
-n longhorn-system
```

For more information, see *Longhorn documentation*.



Tip: Longhorn's URL is built using a combination of the `AWS_ENDPOINTS` value and the S3 virtual path as explained in Step 5.

4. Run the `kubectl edit deploy cdp-release-thunderhead-drsprovider -n cdp-drs` command, and set the `TAKE_PVC_CLONE` environment value to `false`.

This step ensures that the backups do not create a PVC clone for external snapshot.

By default, Longhorn configuration is set to in-cluster storage and this storage requires a PVC copy to perform the DRS restore operation (DRS uses CSI snapshot technology). Therefore, to use the external storage, you must configure the volume snapshot class to `bak` and then configure the `TAKE_PVC_CLONE` environment value to `false`.

5. Configure the volume for NFS storage or bucket for Ozone S3 (on the *Setting General* page) in the Longhorn UI to save the backups.

- a) Enter the `nfs://...` URL in the **Backup Target** field if you are using NFS storage.
- b) Enter the required values in the following fields if you are using Ozone S3 storage:
 - `s3://[***BUCKET***]/[***DUMMYREGION***]/` URL in the **Backup Target** field. For example, `s3://drs1-1@cdp/`.
 - `[***SECRET THAT YOU GENERATED IN STEP 3B***]` in the **Backup Target Credential Secret**. For example, `ozone-secret`.

The `s3://[***BUCKET***]/[***DUMMYREGION***]/` URL is a virtual S3 URL that you can create using the original Ozone S3 URL, where,

- `bucket` is the hostname. Longhorn prefixes the `AWS_ENDPOINTS` to the bucket value. For example, the sample snippet in Step 3 shows the hostname value as `drs1-1.drs1.root.hwx.site`. In this instance, `drs1-1` is the bucket name and the rest of the hostname `drs1.root.hwx.site` is the `AWS_ENDPOINTS` hostname.
- `dummyregion` can be any value and is not used.

To verify whether Longhorn successfully registered the Ozone S3 credential secret, click the Backup page. No errors must appear on the page.

If any error or message appears about the secret and the certificate having newlines or space, run the `kubectl edit lhs backup-target-credential-secret -n longhorn-system` command and set the value to the secret you created in Step 3b.

What to do next

Initiate the DRS automatic backups using the `updateAutoBackupPolicy` CDP CLI command. Alternatively, you can edit the “automatic-backup” (a Kubernetes cron job) to initiate the DRS automatic backups.

Initiating DRS automatic backups

After you configure the external storage in ECS, you can initiate the DRS automatic backups using the “updateAutoBackupPolicy” CDP CLI command. Alternatively, you can edit the “automatic-backup” (a Kubernetes cron job) to initiate the DRS automatic backups.

Before you begin

The preferred method to initiate the DRS automatic backups is to use the `updateAutoBackupPolicy` CDP CLI command in the CDP client. For more information about DRS CDP CLI commands, see [CLI reference for using DRS on Control Plane](#).

About this task

The following steps show an alternate method to initiate DRS automatic backups using `kubectl` commands.

Procedure

1. Run the `kubectl edit cj automatic-backup -n cdp-drs` command.
2. Configure the `ENABLED` environment variable to true to enable automatic backups, configure the namespaces (if they are not configured), and then configure the backup retain count to take backups on an hourly, daily, or weekly basis. You can also choose a combination of two or more periods to take backups. Save the cron job.

The backup retain count determines the number of backup instances to generate.



Important: If you do not want to set a backup for a particular period, ensure that the count is set to 0. This is because the retain count is set to 1 (minimum backup retain count) by default.

DRS generates $n+1$ backups by default where n is the backup retain count. Therefore, the minimum number of backups at any point in time is 2 by default. For example, if you set the `HOURLY_COUNT` parameter to 2, three instances are generated; therefore, two backups are taken every hour. If you set the `WEEKLY_COUNT` parameter to 0, no instances are created and no backups are generated.

The following sample snippet shows the environment variables required for DRS automatic backups:

```
env:
  - name: ENABLED
    value: "true"
  - name: HOURLY_COUNT
    value: "1"
  - name: DAILY_COUNT
    value: "1"
  - name: WEEKLY_COUNT
    value: "1"
```

Results

By default, Kubernetes initiates the first automatic backup within 30 minutes after the backup policy creation is complete.



Tip: You can configure the cron schedule environment variable (using `kubectl` commands or `updateAutoBackupPolicy` CDP CLI command) to control the next job run.

The cron schedule uses the `[**MINUTE FROM 0-59**] [**HOUR FROM 0-23**] [**DAY OF THE MONTH FROM 1-31**] [**MONTH FROM 1-12**] [**DAY OF THE WEEK FROM 0-7 WHERE 7 IS FOR SUNDAY**]` cron syntax.

For example, if you configure schedule: `*/40 * * * *`, the backup runs after 40 minutes.

What to do next

Backup instances, depending on the chosen schedules, are generated and appear on the CDP Private Cloud Data Services Management Console Dashboard Backup Overview View Details Backup and Restore Manager Backups tab. The instance name is auto-generated. Click the backup instance to view more details.

CLI reference for using DRS on Control Plane

You can use the Data Recovery Service (DRS) CDP CLI commands to backup and restore resources and data in the Control Plane of CDP Private Cloud Data Services.

The following table provides the CDP CLI options to backup and restore the Control Plane:

CDP CLI options	Description
create-backup	Creates a backup and archives it as a ZIP file on the same cluster. The item-name is optional for Control Plane data recovery service. You can provide a unique backup name, so that you can identify the backup easily during restore. When you run this command, the service initiates the backup process and returns the assigned ID or <code>backupCrn</code> for the backup.
delete-backup	Deletes the specified backup (<code>backupCrn</code>) permanently.  Important: Alerts are not generated when you run this command.
describeAutoBackupPolicy	Describes the automatic backup policy. You can view the DRS automatic backup and the selected periods (hourly, daily, weekly) and its backup retain count. For each control plane, only one automatic-backup cron job can be scheduled in the DRS namespace.
describe-backup	Shows the progress of the current status of the specified <code>backupCrn</code> (backup event).
describe-restore	Shows the progress of the current status of the specified <code>restoreCrn</code> (restore event).
get-logs	Returns logs about the specified backup, restore, or delete job and automatically creates a diagnostic bundle. You can download the bundle to your machine to analyze an issue or share it with Cloudera Support for further troubleshooting.
list-backup-entities	Lists the entities that you can backup, which includes the Control Plane namespace and its corresponding vault namespace (if embedded).
list-backups	Lists the successful backup jobs of <code>backupCrn</code> . You can filter the backup jobs using the <code>NOT_STARTED</code> ; <code>IN_PROGRESS</code> ; <code>COMPLETED</code> ; <code>PARTIALLY_FAILED</code> ; and <code>FAILED</code> job states.
list-restores	Lists the past restore events.

CDP CLI options	Description
<code>restore-backup</code>	Restores the backup of the specified <code>backupCrn</code> . During the restore event, the existing Kubernetes resources and data are deleted and then recreated using the information in the backup. When you run the command, the service initiates the restore event and returns a <code>restoreCrn</code> value.
<code>updateAutoBackupPolicy</code>	Creates or updates the current existing automatic backup policy. The automatic backup cron job starts with the default backup policy first. You can enable or disable DRS automatic backups. You can also add, delete, and update the period (hourly, daily, weekly), and its backup retain count.

For more information about the data recovery service CDP CLI options for Control Plane, see [CDP CLI drscp](#).

Related Information

[CDP CLI drscp](#)

Troubleshooting Backup and Restore Manager

The troubleshooting scenarios in this topic help you to troubleshoot issues that might appear for DRS in the Control Plane. The “Backup and Restore Manager” in CDP Private Cloud Data Services Management Console leverages the data recovery service capabilities to backup and restore Kubernetes namespaces and resources.

CDP Control Plane UI or the Backup and Restore Manager becomes inaccessible after a failed restore event?

Condition

What to do if the CDP Control Plane UI does not come up or the Backup and Restore Manager (or `drscp` options) becomes inaccessible after a failed restore event?

Cause

Sometimes, some configurations take more time to restore. For example, in a shared cluster (OCP) that is heavily loaded, the restore event might surpass the set timeout limit. In this scenario, you can either wait or rerun the restore event again.



Tip: Run the restore event for such scenarios during non-peak hours.

Solution

You can perform one of the following steps after a failed restore event:

- Wait for a minimum of 15 minutes. This might resolve the issue automatically if the issue was caused due to timeout. You can verify this in the logs.
- Run restore again. This might resolve the issue if it was temporary such as, restore event during cluster maintenance.

If the Control Plane is not restored successfully even after you follow the steps, contact Cloudera Support for further assistance.

Timeout error appears in Backup and Restore Manager?

Condition

What to do if a timeout error appears in the Backup and Restore Manager (or drscp options) during a restore event?

Solution

When the restore event crosses the time set in the `POD_CREATION_TIMEOUT` environment property of the `cdp-release-thunderhead-drsprovider` deployment in the `drs` namespace, a timeout error appears. By default, the property is set to 900 seconds. In this scenario, you must manually verify whether the pods are up or not.

Stale configurations in Cloudera Manager after a restore event?

Condition

Why are stale configurations in Cloudera Manager found after a restore event?

Cause

This scenario appears when you take a backup of the CDP Private Cloud Data Services Control Plane, upgrade Data Services, and then perform a restore. During the upgrade process, new parcels are activated and configurations in Cloudera Manager might have changed.

Solution

It is recommended that you restart Cloudera Manager after the upgrade process is complete and then initiate the restore event.

Timeout error during backup of OCP clusters

Condition

What to do when the "The execution of the sync command has timed out" error appears during a backup event for OCP clusters?

Cause

This scenario is observed when the cluster is heavily used and the backup event is initiated during peak hours.

Solution

You can restart the nodes, this causes the disk to unmount and forces the operating system to write any data in its cache to the disk. After the restart is complete, initiate another backup. If any warnings appear, scrutinize to verify whether there are any dire warnings, otherwise the generated backup is safe to use. The only drawback in this scenario is the downtime impact, that is the time taken to back up the OCP clusters is longer than usual. Therefore, it is recommended that you back up the clusters during non-peak hours.

If the sync errors continue to appear, contact your IT department to check whether there is an issue with the storage infrastructure which might be preventing the sync command from completing on time.

Using DRS with CDW

You can back up and restore Kubernetes namespaces behind Cloudera Data Warehouse (CDW) entities (for example, Database Catalogs, Virtual Warehouses) on demand using the Data Recovery Service (DRS). CDW leverages DRS and provides CDP CLI endpoints which you can use to create and restore backups for CDW namespaces to back up CDW metadata and configurations such as Kubernetes objects, persistent volumes, autoscaling configuration, and so on.

The following limitations apply for CDW data service if you are on Embedded Container Service (ECS) or using an embedded database on Red Hat OpenShift Container Platform:

- The embedded database that CDW uses is part of the Control Plane. You cannot back up only CDW-related entities from the embedded database using the `dw create-backup` command. You must take a backup of the Control Plane service.
- You must restore the entire Control Plane configurations to restore configurations stored in the CDW database. This recreates the Control Plane namespace.

List of data recovery sub-commands for CDW

The following table lists the commands and CLI endpoints for backing up and restoring Kubernetes namespaces behind CDW entities:

DRS sub-commands for CDW	Description
create-backup	Creates an on-demand backup for the Data Warehouse including Kubernetes objects, persistent volumes, and so on. Backup requests are processed asynchronously and instantaneously.
delete-backup	Deletes an existing Data Warehouse backup. The call returns immediately. It returns a delete CRN, which is the deletion process identifier.
describe-backup	Returns the description of an existing Data Warehouse backup.
restore-backup	Restores the state of the Data Warehouse from an existing backup. It returns a restore CRN, which is the identifier of the restoration process.
describe-restore	Returns the description of the Data Warehouse restore operation.
list-backup-entities	Lists potential backup entities associated with the Data Warehouse.
list-backups	Lists backups associated with the Data Warehouse.
list-restores	Lists restores associated with the Data Warehouse.
get-logs	Returns the job logs corresponding to the specified CRN.

Related Information

[CDP CLI reference of DRS commands for CDW](#)